

JUMP RIVER ELECTRIC COOPERATIVE
FROM YOUR CEO/GENERAL MANAGER

“Delivering power to our members around the clock, every day, is at the core of what we do. That means providing reliable service throughout this crisis. In keeping with our Cooperative Principles, your safety and the safety of our employees is our top priority. As COVID-19 affects our nation, we are prepared and taking steps to ensure we meet your energy needs,” stated Jim Anderson, CEO/General Manager of Jump River Electric Cooperative.

Here are just a few of the steps we are taking:

- We are in constant communication with local, state, and federal agencies and health organizations to coordinate responses.
- We are taking sensible precautions to stagger staff to allow for social distancing so that we can continue delivering the reliable service you expect.
- We will not disconnect service to any members until further notice. If you are having difficulty paying your bills, contact us and we will arrange a payment plan that works for you.
- To reduce the potential spread of illness our lobbies are closed but we are still here working for you.
- We have travel restrictions in place for employees, are asking many employees to work from home, and have enhanced the cleaning at our facilities.

As American families and businesses transition to remote-work and children are at home due to school closures, they may see a surge in home energy use – and in upcoming electric bills. Simple money-saving steps can help lower monthly electric bills without jeopardizing safety or comfort.

Recommended energy-saving tips include:

- **Program your thermostat to maximize energy savings.** Setting your thermostat one degree lower when heating or one degree higher when cooling can reduce energy use by up to 5 percent.
- **Do full loads of laundry and wash with cold water.** Using warm water instead of hot can cut a load’s energy use in half and using cold water will save even more.
- **Air dry dishes.** This step can cut your dishwasher’s energy use by up to 50 percent.
- **Substitute LEDs for conventional light bulbs.** Lighting can amount to up to 12% of monthly energy use. LED bulbs can cut lighting costs by 75%.
- **Unplug appliances and electronics when not in use.** Small appliances and electronics use energy even when not in use. When powered on, game consoles, televisions and similar electronics are responsible for up to 12 percent of energy use.

Jump River Electric Cooperative members who have questions about their energy bills should email us at jrec.com or call 715-532-5524 from 10 a.m. to 2 p.m. during weekdays. You can report outages outside those hours to 866-273-5111.

“Our office lobbies are closed, but we are still here working for you. Whenever possible, please utilize online payment options and the website to get answers to your questions. This cooperative was founded on people helping people and that continues to be our focus today,” said Jim Anderson, CEO/General Manager. #POWERON